



Dear guest,

a warm welcome in Hotel kongressissimo. Thank you for your confidence.
Our aim is to make your stay as pleasant as possible.

Therefore we provide you with some information about our nice hotel.

For further questions and wishes we are at your command.

We wish you a nice stay at hotel kongressissimo.

A

Art Art in kongressissimo – At the reception you receive information about the various artists.

B

Bathing gowns Available at the reception.

Bedcovers You can order extra bedcovers at the reception.

Breakfast A breakfast buffet is available in our restaurant from 6.30 till 9.30 a.m.

C

Charger Please ask at the reception for a loaner.

Check in Rooms are available from 4.00 p.m.

Check out Please leave your room until 10.00 a.m.
For a later check out or express-check out please contact the reception.

• •
ISSIMO



C

Cash/ Values	We recommend to deposit your values, papers and cash in the safe in your room. To open and close it please hold your room-card in front of it, in a distance of 1 cm
Credit cards	We accept Amex, Visa, Eurocard/Mastercard and ec-cash.
Child-bed	On request at the reception.
Concierge-service	For ticket service or advance sale of tickets you find help at the reception.
Cigarettes	On the ground floor next to the lift, there is a cigarette slot machine.
Copy and Scan	The receptionist will do this for you.

D

Daily change of bedclothes	On demand we offer a daily change of bedclothes for the price of 7,50 Euro
Doctors/Pharmacy	Our receptionist will kindly help you with further information.
Dogs	Dogs are not allowed.
Divine services/churches	Complete information you receive at the front desk.
Drinks machine	24 hours service for drinks at the drink machine at the stair chase.
Door opener	To open the door with the room-card, keep it one cm away from the door. If the card gets lost please contact the reception immediately.

• •

ISSIMO



E

Electricity	Our normal voltage is 220 Volt alternating current.
Emergency exits	In every room there is a scheme of the emergency exits and escape routes.

F

Fax device	The receptionist will handle that for you. You can receive your faxes under following number: 08741/966-299
Fire/Fire extinguisher	The location of the fire extinguishers and emergency exits are shown at the information scheme in your room. If you suppose that there is fire in the hotel please dial 100.
Facility manager	Is something out of order in your room? Please contact the front desk. Our maintenance will fix it as soon as possible.
Flight information	Starts and landings at munich airport can be found on TV in the Videotext of BR3 , on the tables 710/730.

G

Gym	The gym, located at the ground floor is open from 6 a.m. until 10 p.m.
-----	--

H

Hair dryer	In every room there is a hair dryer.
Hotel bar	Our hotel bar is on the ground floor and is open from 10.00 a.m. till 10.00 p.m.

• •

ISSIMO



I/J

Internet	<p>In the whole hotel w-lan is installed. Please connect your device with one of our kongressissimo hotspots. Then open your internet explorer. The password is: internet (The password for the hotspot "kongressissimo9005 is internet9005</p> <p>You find our business-center (internet-computer and printer) at the lobby</p>
Ironing service	<p>Please contact the reception for this service. Refreshing your clothes during one hour. The expenses are mentioned on the list inside your cupboard.</p>
Iron/Ironingboard	<p>Please ask the reception.</p>
Jogging/ Walking	<p>At the reception you get a map of different routes.</p>

L

Laundry	<p>Clothes given to us till 9.00 a.m. you get back the same day. Please see inside your cupboard for the costs. On weekends arrangements have to be made.</p>
Library	<p>On the ground floor you find a variety of books and magazines, that you can enjoy for example with a drink in our komo lounge.</p>

• •

ISSIMO



Long distance calls

Take of the receiver and dial "0", now you can call in the whole world

Austria 0043
Brazil 0055
Czechia 0042
Finnland 0086
Greece 0030
Ireland 00353
Liechtenstein 0041-75
Mexico 0052
Portugal 00351
Singapore 0065
Spain 0034
USA 001

Australia 0061
Canada 001
Denmark 0045
France 0033
Hungary 0036
Israel 00972
Luxembourg 00362
Netherlands 0031
Rumania 0040
Slovakia 0042
Sweden 0046

Argentina 0054
China 0086
Egypt 0020
Germany 0049
Hongkong 00852
Japan 0081
Monaco 0033-93
Norway 0047
Russia 007
South Africa 0027
Switzerland 0041

Belgium 0032
Croatia 00385
Estonia 00372
GB 0044
Italy 0039
Jemen 00967
Malaysia 0060
Poland 0048
Saud-Arabia 00966
South Korea 0082
Turkey 0090

Luggage service

You find help at the reception.

Lost property

Did you forget something at your departure?
We keep it for you at the reception. Please contact us.

M

Magazines/ Newspapers

See library

N

Night entrance

After midnight the main entrance is closed. In that case please use the night entrance.
At the main entrance you find the route.

P

Photocopies

Photocopies of your documents can be made at the front desk

• •

ISSIMO



P

Pillows

Extra pillows can be ordered at the reception.

- "Hansi"-pillow (ca. 30x30 cm)
- Neckroll (ca. 30 cm)
- Relax-pillow (ca. 30 cm)
-

Post

Your post you can hand over to our receptionist.

Parking

Free parking on our hotel parking places.

R

Restaurant

The restaurant is open Monday to Saturday from 05:00 p.m. till 10.00 p.m.

Reception

is occupied every day from 6.00 a.m. till 10 a.m. and from 04:00 pm till 10:00 pm

Room-service | to-go

All dishes can be ordered to go. Just order it and pick it up at the reception.

When the restaurant is closed you can get drinks at the drinks machine.

S

Sauna/Steaming room

The sauna is in our wellfit area and can be used from Monday to Thursday from 6 p.m. till 10 p.m. and from Friday to Saturday on request.

Secured luggage storage

Please ask at the frontdesk

Safe

There's a safe in your room, open and close with your roomcard. A central safe is at the frontdesk.

• •

ISSIMO



Shoeblick	Next to the lift you find an automation for shoe-cleaning
Shuttle	Information at the reception.
Sport	For the sport we are offering indoor/outdoor gym, one outdoor multifunction court and table tennis. Please ask at the front desk.
Slippers	Slippers can be bought at the reception. (2,50 € per pair)
Sewing service	Information about our sewing service you receive at the front desk.

T

Telephone	Dial "100" for the reception. Dial "0" for a free line. Rate per unit 0,25 €. For calls from room to room just dial the wanted room-number.
Television programs	You find the current program in your room.

U

Umbrella	There are umbrellas at the main entrance.
----------	---

W

Wake-up-call	Please tell the reception if you want a wake-up-call. You will be woken up in time. You also can do it by yourself: -press the button *, then 46 -choose your wakeup-time (for example 07.00 am: 0700) -press * button and hang up
--------------	---

• •

ISSIMO